

# the Messenger

A newsletter from Middleborough Gas & Electric Department April 2008

Community-owned since 1893

WVBF 1530 AM

## Hi, Neighbor! We're on the air.

Now that WVBF 1530 Talk Radio is back on the air, MG&E is reaching out to listeners with messages about services they haven't tried and other key issues. This month, the Hi, Neighbor messages will spotlight the new 811 phone number (more on that on the back). Visitors to our website will soon be able to hear the messages as well. For now, tune in to WVBF 1530 AM during weekdays mornings' Hometown Talk and Saturday mornings' Cranberry Country Journal.

## Gratitude: warmth and caring

We were amazed this winter by the Middleborough High School Key Club and their generous donation. These young citizens worked with their advisor, Ms. Pat Bettencourt, and Kiwanis to serve a homemade meal to the public for \$5 per plate – their annual Eat to Heat fundraiser. Their work raised \$1,600 to help 15 struggling families pay their heating and electricity bills this winter. These young adults have earned our admiration and gratitude.

## What you need to know: electronic banking

If you use your computer to contact your bank or third party who then produces checks to pay bills automatically for you – please be careful. Make sure that your correct 10-digit account number is provided **without** dashes or spaces in order to be credited by the discount date or *you could easily lose your discount*. This account number is found on the upper left and lower right corner of your bill. Payment must then be sent to **P.O. Box 92** here in Middleborough.

## Sidebar stats: Not so small

Most recent local statistics:

**101**  
square miles

Total size of the MG&E Middleborough & Lakeville service area

**100**  
square miles

Approximate size of Martha's Vineyard – dry land

**262**

Miles of overhead wire delivering electricity to our customers

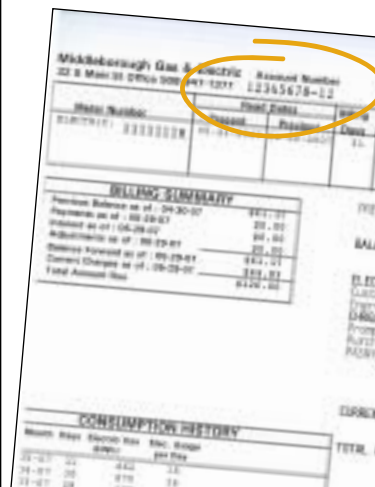
**93**

Miles of underground electric cable also serving our customers

**527,419**

feet of natural gas underground mains (pipes) delivering gas to our customers

Check out these and other fast facts on our website. Click on About Us.





## Know what's below. Call before you dig.

### Call 811 before you dig

You know about 411 for information and 911 for emergencies. But now you can dial 811 and reach all of your local utilities at once through the Massachusetts Dig Safe network.

Dial 811 to get water, sewer, telephone, cable, electric and natural gas underground lines marked on and around your property – at no cost to you. One easy phone call starts the process. It's free, it's smart, and it's the law. Call 811 before you dig.

### It's a small job...

Installing a fence or deck?  
Putting in a new mailbox?  
Thinking about an irrigation system?

Call 811 before each job, no matter how small it may seem. Every digging job requires a call – even small projects like planting trees and shrubs.

The depth of utility lines varies and there may be several lines in a common area. Digging without calling can disrupt service to an entire neighborhood, cause injury, and could result in fines and repair costs.

Visit  
[call811.com](http://call811.com)  
for more  
information.

### How does 811 work?

Make sure you or your contractor calls 811 at least three business days before the start of your digging project. Your utility companies will then send professional locators to your location to mark your lines. Once your underground lines are marked, you will know the approximate location of your utility lines and can dig safely.

One free, easy call gets your utility lines marked AND helps protect you from injury and expense.

### Call again

With time, erosion or root structure growth may shift the locations of your utility lines, so remember to call 811 each time you are planning a digging job.

ALWAYS  
CALL  
BEFORE YOU  
DIG



## DIRECTORY

### Customer Service & Billing

508-947-1371

### Gas Service Questions

508-947-1535

### Electric Service Questions

508-947-3023

### Emergency:

**Gas** 508-947-1535

**Electric** 508-947-3023

### Payment locations:

#### Main office:

32 S. Main St.,  
Middleborough  
8:45 a.m. – 5 p.m.

#### Pay Boxes:

#### Main office parking lot

32 S. Main St.,  
Middleborough

#### Oak Point

Middleborough

#### Savas Plaza

Route 18, Lakeville

#### Stop 'N Shop Plaza

Route 28,  
Middleborough

### Holiday Closings:

Monday, April 21

Patriots' Day

Monday, May 26

Memorial Day

### Commission Meetings:

Meetings are typically held the second Tuesday of each month at 7:30 p.m. in the Administrative Offices at 32 S. Main St., Middleborough. Please call 508-947-1371 to confirm dates and times.

### How much does it cost?

<b>Natural gas oven</b> 1 hour roasting at 350°F	<b>20¢</b>
<b>Propane gas grill</b> 40,000 BTU on 1 hour on high	<b>\$2.88</b>
<b>Natural gas dryer</b> 45 minutes	<b>40¢</b>
<b>Electric gas dryer</b> 45 minutes	<b>58¢</b>
<b>CNG (Compressed Natural Gas),</b> 1 gal. gas equivalent for CNG vehicles	<b>\$2.46</b>
<b>Standard regular gasoline</b> 1 gallon	<b>\$3.135</b>

Source: Mass. Division of Energy Resources for average fuel pricing week of March 17. Check MGandOnline.com Home Appliance Calculator for other energy uses in your home.



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